

Quality Policy Statement



Our organisation

SJB (consisting of SJB Architects, SJB Architects NSW, SJB Urban, SJB Urban NSW, SJB Interiors, SJB Interiors NSW, SJB Planning, SJB Planning NSW) is responsible for providing architectural, urban design, interior design and town planning services, as appropriate to each individual company.

Our commitment

Senior management is committed to lead our organisation to excellence in the delivery of our professional services. We will ensure our architectural design is executed with careful attention to detail and considered selection of materials, to create spaces compatible with our clients' needs and aspirations.

The Scope of our Quality Management system

The management system covers all the activities, products and services of our organisation (including architectural, urban design, interior design, and town planning services) and all of our field based operations.

SJB Architects ensures the quality of all its services and has a commitment to meeting clients' expectations. To achieve this, we shall:

- maintain our Quality Management system to meet the requirements of ISO 9001.
- satisfy all applicable requirements throughout project delivery.
- focus on our clients' needs and willingly explore new directions.
- ensure client and other stakeholder satisfaction.
- encourage a culture that demands consistent excellence.
- educate, train and motivate employees to carry out tasks in a quality responsible manner and ensure that a continuous professional development strategy remains core to our business goals.
- drive business strategic goals via continual improvement of quality performance and the achievement of our quality objectives.

This Policy will be communicated to all staff, contractors and suppliers and will be available for the public.

Policy Established Date 24.05.2016